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Bib Data Sheet

CONFIRMATION NO. 1061

<b>SERIAL NUMBER</b> 10/047,446	<b>FILING DATE</b> 01/14/2002 <b>RULE</b>	<b>CLASS</b> 707	<b>GROUP ART UNIT</b> 277 2165	<b>ATTORNEY DOCKET NO.</b> 1546.015US1
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**\*\* CONTINUING DATA \*\*\*\*\***  
 THIS APPLN CLAIMS BENEFIT OF 60/341,118 12/17/2001 *verified NAA*

**\*\* FOREIGN APPLICATIONS \*\*\*\*\*** *NONE NT*

**IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY \*\***  
**\*\* 02/12/2002**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWING</b> 20	<b>TOTAL CLAIMS</b> 61	<b>INDEPENDENT CLAIMS</b> 7
35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged <i>[Signature]</i> Examiner's Signature	<i>[Initials]</i> Initials			

**ADDRESS**  
21186

**TITLE**  
Efficient and cost-effective content provider for customer relationship management (CRM) or other applications

<b>FILING FEE RECEIVED</b> 972	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees ( Filing )
		<input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )
		<input type="checkbox"/> 1.18 Fees ( Issue )
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit